

Michael Therrien

9 Fox Run Lane

South Burlington, VT 05403

michael.therrien@gmail.com

(603) 723-3023

Summary

- Network Administrator, Security Administrator, Website Developer, Designer, and Programmer, Database Administrator
- Creator and owner of two online companies that provide user-driven services.

Career Objectives

Interested in getting a job in Systems, Network, or Security Administration. Also interested in getting a web programming job particularly in server-side programming or database management.

Specialties

Computer Networking, Network security, Network design, PHP programming, web application security, server maintenance.

Experience

Eternity Web Development

January 2009 – April 2009

Web Programming Intern

- Developing and improving client websites.
- Transferring pre-existing websites into a CMS.
- Building extensible web applications.

CampusBooksale.com

November 2006 - Present

- Creator, owner, and Web Operations Manager of online textbook sales company.
- Built in PHP using MySQL databases
- Successfully grew business to have hundreds of users

Michael Therrien Freelance Web/Database Design/Programming/Hosting

April 2005 - Present

- Designing personal and business websites.
- Website hosting since May of 2006.
- Extensive knowledge of HTML/XHTML, PHP, MySQL, CSS, and JavaScript.
- Also familiar with MODx, Ajax, jQuery, XML, RSS, and DOM.
- Knowledge of web-server technology and cloud-computing infrastructures.
- Expert knowledge of Mac OS X and Windows 98-Vista.
- Comfortable using other Linux/Unix-based operating systems.

- Currently working on another project called Champlain.ME which is going to be a professional digital art portfolio sharing website.

Senior Computer Helpdesk Technician at Champlain College

September 2006 – February 2009

- Troubleshooting hardware, software, and network issues.
- Deployment of computer lab hardware and software.
- Managed Junior-level techs until Helpdesk Supervisor position was filled.

Support Technician at North Country Internet Access

February 2004 - August 2006

- Hardware and software phone support for dialup, Residential and Business DSL, WLAN, and Tier customers.
- Went to on-site jobs installing and troubleshooting Wireless AP's for businesses.
- Designed, installed, and managed network solutions in school systems.

Education

Champlain College

Bachelors, Computer Networking and Information Security, 2006 – 2009, 3.2 GPA

Activities and Societies: Computer Networking Club

White Mountain Community College

Bachelors, Information Technology, 2005 - 2006

Gorham High School

High School Diploma, General Studies, 2001 - 2005

Activities and Societies: Cisco Networking Academy, Boy Scouts of America, Future Business Leaders of America

Interests

My greatest enjoyment comes out of making other people happy through serving the community. I have done many hours of community service, and continue to do so, most recently through pro bono web development. I enjoy spending time with family and friends as well as outdoor activities when the weather permits.

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References

"It should be no surprise that 860-2710, the number for Champlain College's Help Desk, is at the top of my list of frequently called phone numbers. As a member of the Career Services team, we use the services of the Help Desk a fair amount and it's always a pleasure when Mike Therrien picks up the phone on the other end of the line. Mike is very knowledgeable about computer trouble-shooting issues and he is quick to provide service with a smile. It is my pleasure to provide this brief endorsement for his work. -- Patricia "Pat" Boera, Career Services"

— **Patricia Boera**, *Associate Director of Career Services, Champlain College*, worked with Michael at Champlain College – boerap@champlain.edu – (802) 651-5991

"Michael is an aspiring, objective-focused entrepreneur who is always formulating creative business ideas, and bringing them to life. He is constantly motivated to learn and expand his expertise. He is never set back when he encounters obstacles, instead just interested in finding solutions. I would strongly recommend Michael as an employee, as I feel he would excel at opportunities."

— **Dan Leveille**, *Information Technology / Creative, deviantART, Inc.*— dan14lev@gmail.com – (585) 732-2737

"Michael has strong knowledge of both Macs and PCs. He has shown good leadership potential in the field and at the desk. His website designs and programming skills are some of the best I have seen from a college student."

— **Nathan Tremmel**, *Computer Helpdesk, Champlain College*, worked directly with Michael at Champlain College – macaddict89@gmail.com – (919) 323-1493

"Michael has been a Godsend to me and the organization I head. He accepted the responsibility I placed on him to "take charge" of my website, to manage and coordinate the myriad changes I had in mind for it. In fact, without him, it wouldn't have happened. But his skills go way beyond the LinkedIn category of Web Designer. He developed an on-line database that will, down the road, be a huge time and money-saver for us. He has a very quick mind, able to grasp issues and provide solutions, many times even before I've been able to explain the issue adequately. (If you are familiar with the character in M*A*S*H, you'll know why I sometimes call him "Radar")."

— **Ronald Court**, was Michael's client – court@btwsociety.org – (802) 878-3911

"Michael knows his stuff, is very helpful, and never makes somebody feel stupid when giving them an assist."

— **Todd Pritsky**, was Michael's client – tpritsky@champlain.edu